



SUMMERBREAK

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Outgoing Covid-19 Cancellation Money-Back Guarantee

The Outgoing Covid-19 Cancellation Money-Back Guarantee is in place during the Covid-19 pandemic to give passengers security when booking in the event that your holiday is cancelled by Outgoing due to the on-going Covid-19 pandemic. If the final balance deadline has passed then this guarantee relates to fully paid bookings only.

Please be aware that if for any reason you cancel your holiday, cancellation charges will apply, as per our booking terms and conditions and this Guarantee should be read in conjunction with our booking terms and conditions.

Details of what constitutes circumstances in which we would cancel your booking due to the on-going Covid-19 pandemic and is therefore covered by the Outgoing Covid-19 Cancellation Money-Back Guarantee are outlined below:

If the trip cannot go ahead due to the holiday resort site Outgoing use for SummerBreak UK cancelling the event or closing due to Covid-19 then the event will be cancelled and your monies refunded or alternatively you may have the choice offered to you of another resort or date to honour your booking.

The Outgoing Covid-19 Cancellation Money-back Guarantee means that if the circumstances above arise you will be refunded the cost of the holiday paid by you less booking fees, Outgoing purchased insurance premiums and any admin fees. Please note If the final balance deadline has passed then this guarantee relates to fully paid bookings only.

The below sets out some examples of circumstances which are not covered by this Outgoing Covid-19 Money Back Guarantee, this list is not exhaustive:
Passengers cancelling their holiday. Cancellations by the customer will fall in line with our cancellation policy as outlined in the booking terms and conditions.
Passengers who are required to self-isolate, quarantine or have tested positive for Covid-19.

We recommend that you ensure that you have adequate travel insurance in place to cover these types of events.